Wadia 170iTransport Frequently Asked Questions

The Wadia 170iTransport and the iPod have microprocessors that may take up to 10 seconds before they will communicate with each other properly. If you begin trying to use your iPod while it is performing this initial communication, you may experience problems and may have to either reset your iPod or the 170iTransport. We know that you will be excited to use this fantastic new product and we ask that you are patient while they are performing this initial step.

Contents

How come the blue light is not lighting up on the front of my 170iTransport? 2

Is my iPod compatible and what functionality will it have? 2

How do I dock and undock my iPod with the 170iTransport? 3

How do I select the appropriate Dock Insert for my iPod? 3

How do I connect the 170iTransport to AC power? 3

How do I make the digital connection? 3

How do I make the analog connection? 3

How do I make a Component Video connection? 3

How do I make an S-Video/Composite Video connection? 4

Why can't I see the menus on my iPod nano G1 or iPod video when it is docked 4

How come I can't hear my music immediately when I dock my iPod? 4

How come I can't see the video from my iPod on my television even though it is playing on the iPod screen when it is docked? 5

Why can't I see the iPod menus on my television? 5

Why should I keep my iPod firmware up to date? 5

Why does my iPod lock up and the music stop at the end of a Playlist on my older iPod nano or iPod Video? 5

Why does the Wadia Logo not appear sometimes when my older iPod nano or iPod Video? 5

How come when I try to skip to the next chapter on Movies I have downloaded on iTunes, my iPod resets? 5

Why does my Cover Flow not move smoothly and album covers don't pop up immediately? 5

How do I reset my 170iTransport? 6

How do I know if my iPod is synced with the 170iTransport? 6

Contents ***continued***

Why can't I see video from my iPod video when it is connected to my television with S-Video? 6

How do I switch my 170iTransport over to output through the Analog Outputs? 6

Why do I sometimes hear a low-level hum coming from my television or sound system when I am using the 170iTransports Analog Outputs? 6

How do I reset my iPod if it locks up? 6

I hit the Mode button and now I don't have any sound. How come? 6

Why can't I see video from my iPod video with the component video cables connected to my television? 7

Will my 170iTransport work with a Balanced Power Supply? 7

Why won't my 170iTransport work with my Anthem Surround Processor? 7

How come the blue light is not lighting up on the front of my 170iTransport?

The blue color filter on the front of the 170iTransport that is located under the Wadia Logo is where the Infrared sensor for the remote is located. This does not light up at any time.

Is my iPod compatible and what functionality will it have?

iPod nano G1: Does not support video and can only output digital audio in the "extended interface" mode. Translation: *The iPod click wheel interface is not available while the Nano is attached to the 170iTransport using digital audio out.*

iPod nano G2: Does not support video. However, it does output digital audio without the click wheel interface being disabled.

iPod nano G3 and Nwe G4: Supports component video out and will allow digital audio out while still allowing the iPod click wheel interface to function normally.

iPod video: Supports S-video out *(no component video).* It only outputs digital audio in its "extended interface" mode. The iPod click wheel interface is not available while the player is attached to the 170iTransport and using digital audio out.

iPod classic (80GB, 160GB and NEW 120GB): Supports component video out and enables digital audio out while still allowing the iPod click wheel interface to function normally

iPod touch 1G and NEW 2G: Supports component video out and enables digital audio out while still allowing the iPod click wheel interface to function normally.

How do I dock and undock my iPod with the 170iTransport?

Connect your iPod once you have properly installed the appropriate dock insert. Gently slide the iPod down into the dock insert. Make sure to align the connection on the bottom of the iPod with the multi-pin metal connector located within the plastic dock insert. Do not force the iPod down into the dock insert or you may damage the multi-pin connector and cause the Wadia 170iTransport to malfunction. To remove the iPod from the Wadia 170iTransport, grasp the iPod with a firm grip and pull upwards at the same angle of the iPod while docked.

How do I select the appropriate Dock Insert for my iPod?

The Wadia 170iTransport comes with several dock inserts that will allow it to accommodate the compatible iPod models. First, you will want to determine which insert fits your iPod model. If there is already a dock insert in the Wadia 170iTransport, you will want to remove it. This is accomplished by applying slight pressure with your thumbs to the back of the insert while pushing up to release the dock insert. You can also try using your finger nail to gently pull up on the notch at the back of the dock insert. Do not use excessive force to pry the dock insert out of the 170iTransport. To install the new insert, make sure that the two (2) small slits in the inside of the insert are facing the front of the Wadia 170iTransport. Place the dock insert over the multi-pin metal connector and carefully click into place.

How do I connect the 170iTransport to AC power?

Check to make sure that the power cord shipped with your Wadia 170iTransport has been manufactured for operation at your AC line voltage. Damage caused by improper operation is not covered by Wadia warranty. If the included cable and wall termination is different from your AC outlet, contact your Wadia dealer.

How do I make the digital connection?

Connect your chosen cable from the S/PDIF Coaxial Digital Audio output on the Wadia 170iTransport to the corresponding digital input on your Digital to Analog Convertor, Digital A/V Receiver or Digital Preamp/Processor.

How do I make the analog connection?

Connect your chosen cable from the Left and Right Line Level Audio outputs on the Wadia 170iTransport to the corresponding analog input on your Television, Stereo Receiver or Other Analog Input Device. You will need to use the mode button on the remote to activate the analog outputs on the 170iTransport.

How do I make a Component Video connection?

Connect your chosen cable from the Component Video output on the Wadia 170iTransport to the corresponding Component Video input on your Television, A/V Receiver or Preamp Processor. *(The Wadia 170iTransport only acts as a high-performance pass-thru for video signals. Picture performance is limited to the quality of the material stored on the iPod. Some video adjustments may be necessary on your video display for maximum video performance).*

How do I make an S-Video/Composite Video connection?

Connect your chosen cable from the S-Video output on the Wadia 170iTransport to the corresponding S-Video input on your Television, A/V Receiver or Preamp Processor. For Composite Video Display output, you will need to purchase an S-Video to Composite Video Adapter cable. Please contact your local dealer for more information on this type of adapter. You will only be able to use the S-Video/Composite Video output with the iPod Video. In order to activate the S/Video output, you will need to use mode button on the remote. When you use the S-Video output on the 170iTransport, you will be limited to analog audio output.

Please note: The iTransport is compatible with the current standard S-Video connector only. If you have an iPod video and plan to use an S-Video cable, first confirm that your S-Video cable has the appropriate connector termination prior to inserting into the iTransport. Using the incorrect S-Video cable could result in the cable becoming trapped in the iTransport. If you are unclear on this in any way, please contact your Wadia Dealer.

The S-Video connector on the **Left is Incorrect**. Do not attempt to use this type connection or you may void your warranty.

The S-Video connector on the **Right is Correct**.

Why can't I see the menus on my iPod nano G1 or iPod video when it is docked?

iPod nano G1 and iPod video will automatically enter the "extended interface" mode when docked in the 170iTransport; the Wadia Logo will display on the iPod screen indicating digital audio output is now available. While in the "extended interface" mode there is no control of the iPod from the click wheel interface. If you choose *(queue a selection)* before inserting the iPod into the 170iTransport, the 170iTransport will continue to play your selection until it is complete. If there was no previous selection, the 170iTransport will play the entire content of the iPod in the "All Tracks" order. The 170iTransport will not manipulate the shuffle setting. Whatever shuffle setting the user has chosen before connecting the iPod will be honored by the 170iTransport. The Wadia Logo will be present on the screen of the nano G1 or iPod video the entire time the iPod is docked in the 170iTransport and the digital signal is synced.

How come I can't hear my music immediately when I dock my iPod?

When you dock your iPod, the 170iTransport first initiates a handshake with iPod and the iPod verifies that it is okay to communicate with the 170iTransport. Once the handshake has taken place, the 170iTransport now has access to the audio/video information stored on your iPod and will stay synced until it is undocked. Please be patient while the 170iTransport is initiating this communication as it may take up to 10 seconds to complete.

How come I can't see the video from my iPod on my television even though it is playing on the iPod screen when it is docked?

If you pushed play to start the video before the 170iTransport had finished its handshake with your iPod, it will not output video from the 170iTransport to your television. To correct this, you will need to undock and then redock your iPod. Make sure to wait about 10 seconds for the 170iTransport to do its handshake with your iPod and then press play to watch your video.

Why can't I see the iPod menus on my television?

The Video Outputs on the 170itransport are a pass-thru from the iPods video output. At this time, the iPod is not capable of outputting its Graphical User Interface Menu's.

Why should I keep my iPod firmware up to date?

As a Made For iPod device, the usefulness of the 170iTransport depends on making sure that your iPods firmware is up to date. We can only predict how your iPod will work with the 170iTransport when your iPod has the latest firmware installed. You can make sure that your iPod firmware is up to date when you sync your iPod with iTunes. You will want to make sure to "Check for Updates" in iTunes to make sure that you have the latest firmware.

Why does my iPod lock up and the music stop at the end of a Playlist on my older iPod nano or iPod Video?

When reaching the end of the playlist, and pressing the fast fwd button. It actually does not "lock up". The playlist is complete and over, so the iPod stops. You have to undock the iPod, choose another playlist, and then redock and start again. This is the expected behavior for the old iPods.

Why does the Wadia Logo not appear sometimes when my older iPod nano or iPod Video?

If you dock and undock too many times in a row, some of those times the logo won't appear, although the iPod will function normally and correct. This is an iPod "feature" that disallows accessory makers from animating the iPod screen. They only allow accessory makers to change the logo once in 15 seconds. So, you could get in a situation where the logo won't appear, undock your iPod, wait more than 15 seconds and then redock your iPod and wait for the logo to appear.

How come when I try to skip to the next chapter on Movies I have downloaded on iTunes, my iPod resets?

During our lengthy testing process we became aware of this anomaly and determined that it is something in the current Apple firmware. Apple is aware of this and is currently working to correct it. If you encounter this problem, please sync your iPod with iTunes and check to see if there is a more current update for your firmware. Download the more current upgrade if it exists. If the problem still exists after an update, you can skip ahead more than one chapter at a time and then go back to the chapter you want. This is not a permanent solution, but it allow you to view your movies until Apple has solved this problem.

Why does my Cover Flow not move smoothly and album covers don't pop up immediately?

Currently the iPod does not have the processing power to display Cover Flow properly and allow access to the digital information. We suggest not using Cover Flow when you have your iPod docked with 170iTransport and are using the digital output. In some cases, trying to use Cover Flow while music is playing may even cause interruption in the digital signal and will result in lapses in signal.

How do I reset my 170iTransport?
First you will want to undock your iPod. Then, unplug the power supply from the back of the 170iTransport and wait 30 seconds. Finally, reconnect the power supply to the back of the 170iTransport and re-dock your iPod.

How do I know if my iPod is synced with the 170iTransport?
When the iPod is properly docked in the 170iTransport, the battery icon in the upper right hand corner of the iPod screen will either have a lightning bolt or a power plug in it. If you have docked your iPod and waited up to 10 seconds for the handshake to happen between the iPod and the 170iTransport and there is still nothing in the battery icon, make sure that the power supply is plugged into the wall and the other end of the power supply cord is securely plugged into the 170iTransport.

Why can't I see video from my iPod video when it is connected to my television with S-Video?
The iPod video will not present video to the 170iTransport S-Video output if the iPod is operating in "extended interface" mode. Pressing the remote mode button will take the iPod video out of "extended interface" mode enabling the S-Video and Analog audio outputs of the 170iTransport. Audio will be available only through the Analog audio outputs.

How do I switch my 170iTransport over to output through the Analog Outputs?
When you dock you iPod into the 170iTransport the default mode for it to output signal is digital. The analog outputs are not active at the same time as the digital output. Pressing the mode button will active the analog outputs and deactivate the digital output. To enter digital audio mode again, your iPod must be removed from the 170iTransport, and then re-inserted into the 170iTransport. This will re-establish the digital audio output.

Why do I sometimes hear a low-level hum coming from my television or sound system when I am using the 170iTransports Analog Outputs?
If you are using the 170iTransport in the analog audio mode and undock your iPod you may hear a low-level hum through your sound system. The analog output from the 170iTransport is a true pass-through from the iPod. Undocking an iPod while in analog mode creates a floating input. To reduce the possibility of hum, change inputs, or mute the input that the Wadia 170iTransport is connected to when undocking your iPod.

How do I reset my iPod if it locks up?
iPod – Toggle the Hold switch on and off *(slide it to Hold, then turn it off again)*. Press and hold the Menu and Select buttons until the Apple logo appears, about 6 to 10 seconds. You may need to repeat this step.

iPod touch – Press and hold the Sleep/Wake button and the Home button at the same time until you see the Apple logo.

I hit the Mode button and now I don't have any sound. How come?
The Mode button is what allows you to change from digital out to analog out. Digital out is inactive when the analog out is active. The Mode button does not allow you to switch from analog out back to the digital out. To switch back to digital out you will need to undock your iPod and then redock your iPod and let it resynchronize with the 170iTransport.

Why can't I see video from my iPod video with the component video cables connected to my television?
The iPod video does not support component video output and will only allow you to output video through the S-video connection. In order to activate the S-video connection you will have to put the 170iTransport into analog mode by pressing the Mode button on the 170iTransport remote. This will also activate the analog outputs and deactivate the digital output on the 170iTransport. You cannot do digital output and S-video with the iPod video. You will only be able to output analog audio along with the S-video signal from you iPod video. All newer iPod models *(3G nano, iPod classic and the iPod touch)* are designed to output component video and will also output either digital or analog audio.

Will my 170iTransport work with a Balanced Power Supply?
The provided power supply needs unbalanced AC at the input. If you are using a balanced power supply, do not plug the power adapter for the 170iTransport into it. Instead plug the 170iTransport into a standard surge protector/line conditioner or directly into the wall

Why won't my 170iTransport work with my Anthem Surround Processor?
If you are trying to connect your new 170iTransport to an Anthem Surround Processor and not getting any sound; please contact the Wadia Factory for assistance:

Phone 734.786.9611 x 105

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